

COURTS IN YUMA COUNTY INFORMATION TECHNOLOGY STRATEGIC PLAN 2016-2018 SUMMARY



LOCAL INITIATIVES, DRIVERS, AND PRESSURES

- Improve case processing using workflow, performance measures, and automated ticklers; continue to digitize entire court environment including court reporter notes and microfilm/fiche.
- Increase qualified interpreter services and public information sources for family law.
- Maintain business continuity by ensuring essential court services continue during extraordinary circumstances; replicate key systems offsite and use cloud storage.
- Relocate Justice Court #1; establish new superior court division.
- Make better use of websites for public services and to communicate court information.
- Update and expand scope and use of courtroom wireless access as well as audio/video recording.
- Continue to address computing hardware and software falling out of support, especially recording infrastructure.

CY 2013/14 ACCOMPLISHMENTS

- Implemented technology to support new Mental Health Court; hired coordinator.
- Increased qualified interpreter services and collection of delinquent debts.
- Added predictive dialer function to RevQ in Superior Court and Justice Courts.
- Continued multiyear audio/video recording software upgrade effort at superior court.
- Replaced Adult Probation PCs and laptops with AOC-standard devices; integrated GIS.
- Expanded use of courtroom docket display monitors into historic courthouse/justice courts.
- Replaced PCs and laptops at all courts, Juvenile, and Adult Probation with Windows 8.1 standard.

STATEWIDE PROJECTS: IMPACTS, CONCERNS, AND PARTICIPATION PLANS

LJ CMS	Need support for digital input processes already in place; Adult Prob concern for accessibility of AJACS case info to officers; need data cleanup time; will be early to late adopter, depending on indiv LJ court.
JOLTSaz	Adult Probation requests access to data for presentence reports; adoption process is already underway.
LJ EDMS	Concerns for cost, scanner capacity, and access to closed docs, but anxious to get shelf space freed; generally early adopters.
e-Filing/Std Forms	San Luis constructed local e-filing system using in-house labor; were early adopters (of AZTurboCourt forms).
eBench	Concern for size of monitors and number of open documents; unsure of ancillary courtroom costs and judge training time; will be early adopters.
Architecture	Adult has prod data in MS-Access; projects exist to address Win2K and WP X4 software in retirement status, not developing new apps locally.
Risk	Missing technical detail for LJ courts; added QuickBooks in Probation to track payments; MS-Money used at Clerk's Office; OoVoo PC videoconference vs. PolyCom in 2 LJs.

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
SC-2: OnBase Workflow, e-Documents, and HR Modules	FY17		X		Superior Court; OnBase
SC-3: CourTools	FY16		X		Superior Court; AJACS
SC-4: Caseflow Reports IT Analyst	FY18			X	Superior Court; new position
SC-5: Support Functions Relocation	FY18		X		Superior Court buildings
SC-6: Additional Superior Court Division	FY17		X		Superior Court
SC-8: Wireless Network Access	FY16		X		Justice Center/Historic Courthouse
SC-9: Local Server Virtualization	FY16		X		Superior Court; JP; Adult
SC-10: Servers Software Upgrade	FY16		X		Superior Court, JP, Adult
SC-12: Additional Court IT Staff	FY18		X		Superior Court & Yuma County Justice Courts
SC-14: Superior Court-Hosted Website	FY16		X		Superior Court
SC-15: Offsite Disaster Recovery	FY17		X		Superior Court & Yuma Justice Courts
SC-16: Court Reporter Notes Digitization	FY16		X		Superior Court
SC18: Virtual Remote Interpreter System Expansion	FY15		X		Superior Court, Yuma Justice Courts, Juvenile
SC-20: Financial Obligations Database	FY15			X	Superior Court 12/31/14

TECHNOLOGY PROJECTS					
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<u>SC-21: Replace Software in Retirement Status</u>	FY16		X		Superior Court (to meet EA Standards)
<u>SC-AP-3: Mobile Electronic Devices for Probation Officers</u>	FY17		X		Adult Probation
<u>SC-JP-1: Court Website</u>	FY19		X		San Luis Muni; Yuma Muni
<u>SC-JP-2: Public Wi-Fi</u>	FY19		X		San Luis Muni; Yuma Muni
<u>SC-JP-3: e-Doc Purging</u>	FY19		X		San Luis; Somerton
<u>SC-JP-4: Remote Interpreter</u>	FY19		X		Yuma; Somerton
<u>SC-JP-5: Audio/Video Upgrades</u>	FY19		X		Yuma; Somerton; incl dedicated line
<u>SC-JP-6: Online Payment & Kiosk</u>	FY19		X		Yuma; Somerton
<u>SC-JP-7: e-Citations</u>	FY19		X		Yuma; Somerton
<u>SC-JP-8: e-Filing</u>	FY17		X		Yuma; Somerton
<u>SC-JP-9: Reduce Paper Storage</u>	FY19		X		Yuma Municipal Court
<u>SC-JP-10: Time Standards</u>	FY19		X		Yuma Municipal Court

Note 1:

An "X" in "Full" indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology's Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

Note 2:

An "X" in "Skeletal" indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

Note 3:

An "X" in "Mention" indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.